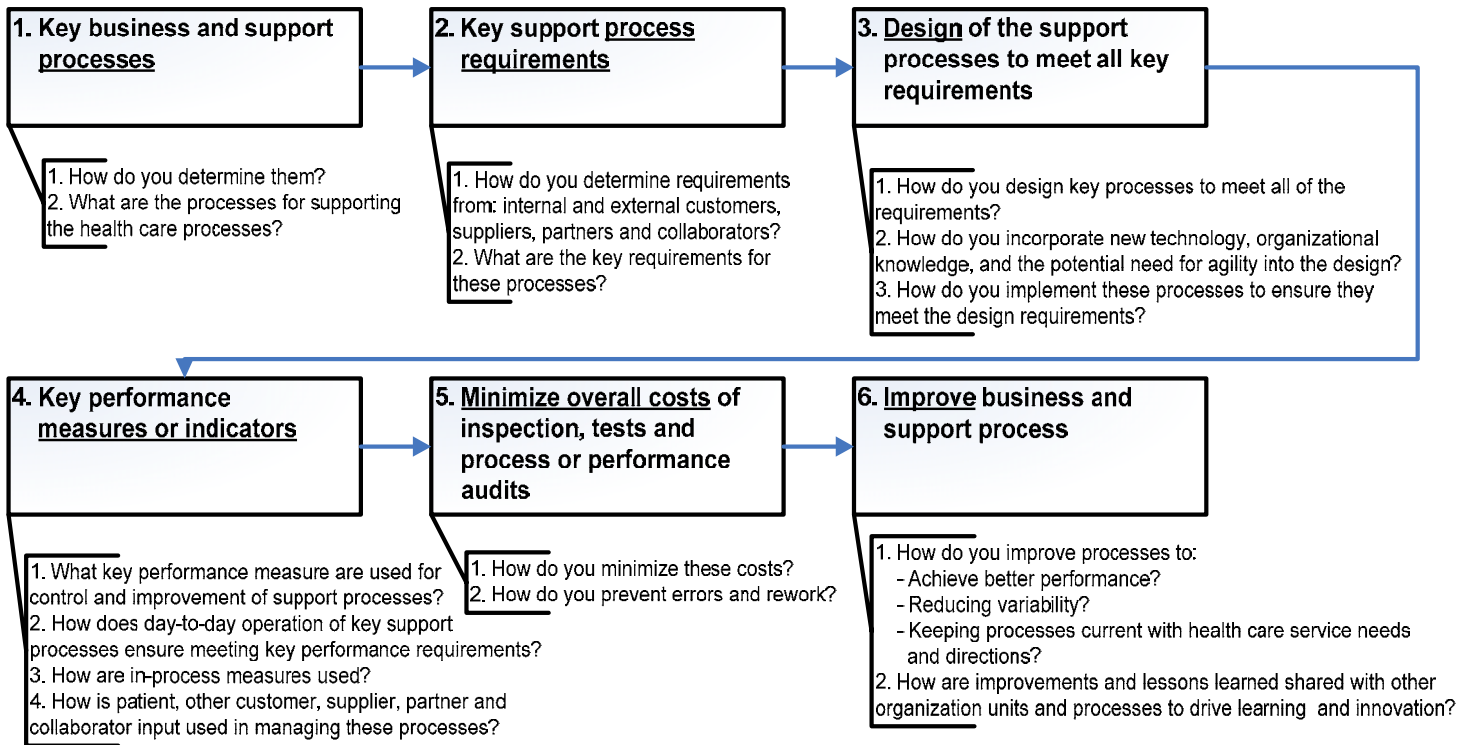


Baldrige 2006 Health Care for Performance Excellence

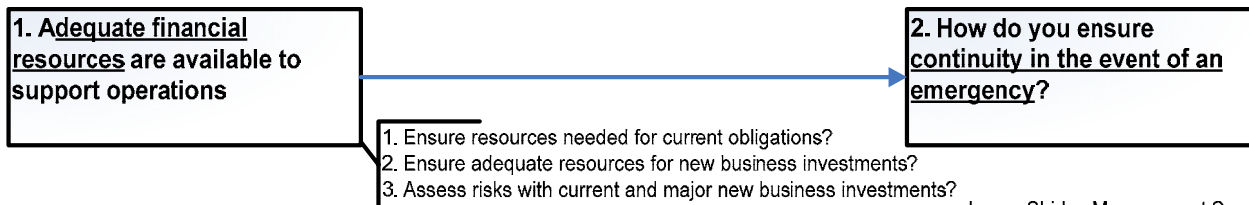
**Process Management**

**6.2 Support Processes and Operational Planning: How do you identify and manage your support processes and accomplish operational planning? (40 pts.)**

**a. Business and Other Support Processes**

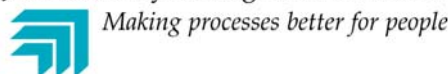


**b. Operational Planning**



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